

COVID-19 Referral and Testing Process

Revised on: May 11, 2020

Ascension Medical Group Texas has established various sites of care for patients who require COVID-19 testing or care in a clinic setting. We are pleased to offer drive-thru screening services, COVID-19 testing for pre-op patients, and a complex triage service to support community practices throughout Central Texas.



**Ascension
Medical Group**

Drive-Thru COVID-19 testing may be required for the following reasons:

- COVID-19 symptoms
- Pre-operative clearance
 - Must be scheduled 3 days in advance to allow for test results
 - It is required that a patient quarantines until date of procedure
 - Patient may require a primary care visit for pre-op purposes
- Associate health clearance
- Pre-triage clinic care clearance
- Other special circumstances

To access these services please contact us at 512-324-8675 or fax us a request with the information outlined below to 512-324-8962.

- Patient/associate demographics
 - Full name
 - Date of birth
 - Contact phone numbers
 - Insurance
 - Physician of record
 - Date of surgery/procedure

(Faxes received after 5 p.m. will be processed the next morning at 8 a.m., including weekends.)

Next steps:

- 1 Upon receipt of the order and documentation, a patient care coordinator will call your patient and schedule them at the testing site most convenient for them: Georgetown, Central Austin, Kyle, Round Rock, Temple, and Waco.
- 2 The patient arrives at the testing or complex triage clinic and appropriate services are provided.
- 3 After the patient appointment, the testing and complex triage clinic will send the COVID-19 test with any additional testing to the lab and complete any required reporting.
- 4 Lab results will be sent back to the referring provider and requesting entity.
- 5 The referring provider will contact the patient with the final results and provide the patient with next steps.
- 6 For patients that require follow-up care with an Ascension Medical Group (AMG) primary care physician, please include this request in the referral. An AMG provider will be established and a follow-up appointment will be scheduled to provide the patient with test results and next steps.



Locations

For convenient access to care, our services are available in multiple locations across Central Texas, such as: Georgetown, Central Austin, Kyle, Round Rock, Temple and Waco.



Contact us

For any additional questions, please contact one of our Administrative Leads via email or call the Triage Team Line at: **512-324-8675**.
(same day response)

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Triage Team Line

512-324-8675



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