



**Ascension  
Medical Group**



To Our Valued Referring Providers,

Ascension Medical Group and Dell Children's Medical Group doctors, nurses and care teams continue to answer the call of our Mission to care for our patients and communities with dignity and respect, and to deliver compassionate, personalized care for all - especially now, when our community needs us most.

As the pandemic of coronavirus (COVID-19) continues, we are vigilant in our commitment to safety in our hospitals, clinics and facilities, so we can continue to provide the best care possible for our patients and our communities without interruption.

- **Ascension Medical Group and Dell Children's Medical Group are offering virtual visits for all of our adult and pediatric specialties.**
  - We are still accepting referrals for new patients, and can coordinate a virtual visit for them when appropriate.
  - Our virtual care platforms only require a cell phone with a camera.
  - Using virtual care, we can best screen patients to determine if and when they need an in-person visit.
- **Ascension Medical Group and Dell Children's Medical Group remain open for in-person visits, when needed.**
  - We are following CDC guidelines for care and ensuring we have the necessary supplies, equipment and appropriate staffing to ensure the highest level of safety for our patients.
  - We are conducting screening questions, so that any symptomatic patient who arrives can receive proper care.
  - We have specialized outpatient clinical settings to care for symptomatic patients and avoid ER visits.
  - We are asking our patients to limit the number of visitors that come to appointments.

If you have any questions, please call the office to whom you are referring.

Thank you and please stay safe during this time.

Clayton Carsner, MHA  
Chief Operating Officer  
Ascension Medical Group Texas

Jason Reichenberg, MD  
President  
Ascension Medical Group Texas