



Ascension

How to Resume Scheduling Surgical and Procedural Care with Us

Ascension Texas - May 15, 2020

WE HAVE REOPENED SURGICAL SERVICES

Ascension Texas hospitals have resumed all surgeries and procedures. Our approach ensures we balance ongoing COVID-19 treatment capability and surge readiness with our commitment to also serve patients requiring other needed medical and surgical care.

HERE'S HOW TO SCHEDULE SURGERIES AND PROCEDURES

- Ascension Texas hospitals are ready to support you and your patients. Please call to schedule.
- As a reminder, our ministry includes multiple sites for surgical care across Central Texas, which are available to you.
- Please note that the Quality/Patient Safety Committee of the Ascension Seton Board of Directors has authorized that all privileges currently granted to a practitioner at any Ascension Seton facility may be exercised at any other Ascension Seton facility for the duration of the national emergency in order to best allocate privileged personnel to meet patient needs in the current crisis. If you have any questions about this or other Medical

Staff items, please contact the Ascension Seton medical staff office at (512) 324-3570.

For the Ascension Providence medical staff office, call (254) 751-4726.

PREPARING SAFELY FOR SURGERY (COVID-19 TESTING)

- We require preoperative testing for all procedural and surgical patients.
- Patients will be required to self-quarantine from the time of the test until the time of the scheduled surgery/procedure.
- Test results from labs can be submitted to the site of surgery through the usual process and need to be available on the day of surgery.
- If you need a testing resource, Ascension Texas is ready to help. Our comprehensive COVID-19 testing service provides centralized access by calling 512-324-8675.
- Upon receipt of the order, our patient care coordinator will call your patient and schedule them at the testing site most convenient for them: Georgetown, Central Austin, Kyle, Round Rock, Temple, and Waco.
- For your convenience, test results from Ascension Texas testing sites will be sent directly to the Ascension hospital where the procedure is scheduled and to the ordering provider.
- Please allow for 2 to 3 days for the test result turnaround time.
- As another measure of safety, a screening question has been added to our same day preoperative workup so our providers can reconfirm that your patient has self-quarantined between their test and arrival for the procedure.

WE'RE EQUIPPED

- Ascension Texas has an adequate supply of PPE.
- Our PPE conservation efforts remain in full effect.
- We continue to screen all persons entering our patient care facilities and limit traffic in our facilities to ensure the safety of your patients and our team.

OUR CARE FOR FAMILIES CONTINUES

Ascension Texas will continue to use restricted visitor guidelines to ensure the safety of our patients, their families, and staff. We encourage patients to stay connected to their loved ones through the use of personal devices, such as smartphones and tablets.

To learn more, please visit our website at <https://healthcare.ascension.org/covid-19>

If your patient's financial situation has changed or if they're experiencing financial hardship, please schedule the procedure as normal and with as much notice as possible. Our dedicated team of financial counselors will work directly with patients and local, state and national funding sources to determine if and how we can assist.

Our collective efforts to maintain our community's health are working, and this milestone is a testament to that collaboration. We thank you for your continued efforts to care for our community and prevent COVID-19 spread. We are healthcare HEROES together!

If you have additional questions about care within Ascension Texas, please reach out to our site Chief Medical Officers.

STAY CONNECTED

- Text “DOC” to 512-290-9892 to receive text updates about surgical operations at our Ascension Seton sites.
- Text “DOC” to 512-290-9970 to receive text updates about facility and scheduled surgery at Dell Children’s Medical Center.
- Text “DOC” to 254-323-8829 to receive text updates about facility and scheduled surgery at Ascension Providence.

Message and data rates may apply. Message frequency varies. Reply HELP for help, Reply STOP to opt out. For our mobile terms of use and privacy policy: ascension.org/TermsOfUse or ascension.org/PrivacyPolicy